



blairtummock housing association

NEWSLETTER

at the heart of our community

Summer 2018

TWITTER

Want to keep up to date with what is happening within Blairtummock Housing Association? Please follow us on Twitter using @BlairtummockHA where you will find all the latest news and events that are happening here and locally.

MANAGEMENT COMMITTEE

The Association's Management Committee is made up of volunteers who give up their own time attending meetings to help benefit our community. On no occasion should they be approached in the street or at their homes to deal with general/individual enquiries. The Association employ trained staff to do deal with these, please contact the Association's office to arrange a suitable appointment to discuss any such issues.

Please also understand when the Management Committee are presented with a report regarding an Association tenant all reports are anonymised and the utmost confidentiality is adhered to at all times. Do not approach Committee Members in the street to discuss individual cases, not only are you losing your own anonymity, they cannot deal with any such queries and can only direct you to the Association's office.

GALA DAY

ORGANISED BY FARE ON BEHALF OF THE ASSOCIATION

Monday 30th July 12 noon – 4pm

EASTERHOUSE PARISH CHURCH AND
BLAIRTUMMOCK COMMUNITY HALL
BOYNDIE STREET, GLASGOW

BUNGEE TRAMPOLINES
INFLATABLES

FACE PAINTER

TEA CUPS

DJ

BALLOON MODELLING

FREE PRIZE DRAWS

OPEN DAY SUCCESS

We would like to thank all those who attended our Open Day on the 20th June 2018. It was good to hear your views and comments about the services we provide and gave us the opportunity to share

information on our performance. If you did not manage along we will be available during the Gala Day on the 30th to chat with you on any aspect of Association activities.



TENANT LOGIN AREA – ASSOCIATION'S WEBSITE

Do you know you can now access your rent account and recent repair order history through the Association's website www.blairtummock.org.uk 24 hours a day, 7 days a week?

If you would like to able to access this facility, please contact us at enquiries@blairtummock.org.uk and we will take steps to verify your identity and thereafter organise login details.

A computer monitor is shown from a slightly elevated angle. The screen displays the homepage of the Blairtummock Housing Association website. The website has a white header with the association's logo and some social media links. Below the header, there are several colored buttons: a red one for 'REPORT A REPAIR', an orange one for 'PAY YOUR RENT', a green one for 'APPLY FOR A HOUSE', a teal one for 'MAKE A COMPLAINT', and a blue one for 'TENANT LOGIN'. A large black cursor arrow points directly at the 'TENANT LOGIN' button. The monitor sits on a silver desk stand, and a white keyboard and mouse are visible in front of it.



ALLOCATIONS REVIEW



ON HOW OUR HOUSES ARE LET

Ever wondered why vacant houses are let to some people and not others?

Well here's your chance to have a voice in the matter.

We are reviewing our Allocations Policy and proposing some changes to do. We're doing this for two reasons:

- To prepare for the introduction of the Housing (Scotland) Act 2014 which changes how social housing can be allocated.

- To amend some areas of the existing policy to help us meet our objectives.

As part of the consultation process we will be contacting tenants, applicants on our waiting list and other interested parties for feedback on proposed changes. We will also prepare a report detailing the outcome of our consultation.

We need you to help by giving us your views on areas such as:

- Should we take ownership of property into account when allocating social housing?
- Who should get priority for housing?
- What is your experience of applying for housing?

If you are interested in joining our consultation group to discuss this further, please provide your details to a member of staff.



1–12 August

YOU ARE INVITED!

FREE FAMILY EVENTS

CHECK OUT THE GET INVOLVED PAGE
FOR OPPORTUNITIES TO TAKE PART

glasgow2018.com/festival

FREE FAMILY EVENTS

The biggest sporting event in Scotland since the Commonwealth Games is happening in August, but it's not just about the sport – Festival 2018 is a fun-filled cultural programme running alongside the 11 days of sporting activities. Glasgow will be bursting at the seams with free festival events for the whole family! Come and join us....

GEORGE SQUARE

1–12 August

The beating heart of the Festival 2018 carnival atmosphere – get your tickets for The Great Big Opening Party. Visit our playground of amazing, semi-intelligent see saws, immerse yourself in a stunning audio-visual experience at the Beats Per Minute dome, enjoy live music and performances from the big stage and much, much more!

MERCHANT CITY FESTIVAL

4–5 & 9–12 August

The city's favourite summer festival returns with a fantastic array of events including street performances, outdoor spectacles, live music stages, dance, film, comedy, family events, market stalls and delicious food and drink.

GO LIVE! AT GLASGOW GREEN

2–12 August, 10am–7pm

A city hotspot, action-packed all day, every day, with FREE events, come and try sessions and sport on the big screens. Bring your appetite to the Kitchen Garden and don't miss the unmissable Festival 2018 Big Top celebrating 250 years of circus! Roll up, roll up!

TAKE PART

Want to build a cardboard box tower or get crafty in our carnival procession? We've lots of opportunities for you and your friends and family to take part in Festival 2018. Get involved! Find out more [@Festival2018 #Festival2018](http://glasgow2018.com/festival)



POLICY REVIEW – HAVE YOUR SAY

Remember there is still time to comment on our Tenant Participation Policy & Action Plan and you can request a copy by contacting the Association's office.

This Policy takes account of the Scottish Housing Regulators Charter Standards 1 & 2

The Customer/Landlord Relationship

1: Equalities

Social landlords perform all aspects of their housing services so that:

- every tenant and other customer has their individual needs recognised, is treated fairly and with respect, and receives fair access to housing and housing services

2: Communication

Social landlords manage their businesses so that:

- tenants and other customers find it easy to communicate with their landlord and get the information they need about their landlord, how and why it makes decisions and the services it provides.

The Action Plan sets out how we involve and consult with tenant/stakeholders over the next 2 years. We welcome any comments that you have.



Changes to fire and smoke alarm regulations

All homes will have the highest level of protection from smoke and fire.

Following Scottish Government consultation on fire and smoke alarms, the existing high standard required in private rented housing will be extended to all homes.

This includes at least one smoke alarm installed in the room most frequently used, at least one smoke alarm in spaces such as hallways and landings and at least one heat alarm in every kitchen. Additional requirements will include specifying a maximum age of ten years for alarms and a carbon monoxide detector will be required in all homes.



Planned Works

3 YEAR PLANNED MAINTENANCE FRAMEWORK WITH MEARS

Phase 1

Boilers will be installed in properties within the following addresses:

- 1,3,7,9, Aberdalgie Path
- 38-66 Aberdalgie Road
- 2,4,8,10 Boyndie Street
- 2,4,6,8,12 Duntarvie Road

- 1 – 25b Aberdalgie Gardens
- 24 – 32 Aberdalgie Road
- 34 – 38 Duntarvie Road (evens)
- 54 – 70 Duntarvie Road (evens)
- 5, 7, 9 Duntarvie Gardens
- 5, 7, 9 Duntarvie Crescent
- 23, 25, 27 Boyndie Street

- 103-133 Easterhouse Road (Odds)
- 30, 32, 34 Duntarvie Avenue
- 2,6,8,10,11,12,14,15,16,17, 18,19 Duntarvie Crescent
- 6, 8, 10, 11, 12, 14 – 24, 26, 28, 30, 32, 34, 36, 40, 44, 46, 48 Duntarvie Gardens
- 21, 23, 25, 27, 29, 31 Millennium Gardens
- 2-12, 14, 16, 18, 20 Millennium Grove
- 8, 15, 21, 22, 28, 30, 34, 57 Auchencrow Street

Phase 2

Kitchens and boilers will be installed in properties within the following addresses:

Phase 3

Kitchens and boilers will be installed in properties within the following addresses:

If you have any questions or queries regarding the kitchen and boiler replacement, please contact:

Nicola Wilkie, Business Support Officer:

T: 01236 793298 • M: 07921 294281 • E: Nicola.Wilkie@mearsgroup.co.uk

ANNUAL GAS SERVICING

We are pleased to welcome City Technical Services on board to carry out our annual gas safety checks. This will be phased in over the next 2 months while the current contractor, Gas Services Extra finishes off their current quota.



The contact number is
0333 202 0708



NEW GREENSPACE ON THE WAY

The former blaze pitches at Aberdalgie Rd are to get a major makeover as part of a £4.5million project to improve access to good quality greenspace across greater Easterhouse. The project, funded by the Scottish Natural Heritage Green Infrastructure Fund, City Deal and the Vacant and Derelict Land Fund, includes improvements to Blairstummock, Croftcroign and Cranhill Parks.

Plans for Blairstummock Park will see the covered over burn beneath the pitches re-created, new paths and a cycle route linking Easterhouse station to The Bridge, wildflower meadows and natural play features. Surface water management ponds will be created to allow new housing development on areas of derelict land.

To allow the works to go ahead Glasgow City Council has been

working with contractors and the University of Glasgow to trap some of the water voles that live in Blairstummock Park and move them to other areas of grassland. Water voles are a protected species, and while the plans for the park will help them thrive in the long term, some had to be moved before landscaping works to go ahead. Some areas of the park now need to be kept free of vegetation to prevent the voles moving back in.

The next phase of the project is scheduled to start in August, with the work running until spring 2019. Planned housing development will follow in 2020/21.



ANNUAL GENERAL MEETING

Our Annual General Meeting will be held on
Thursday 6th September 2018 at 7pm in the Community Hall.
We look forward to seeing you then.



EMERGENCY CALL OUTS – HEATING AND HOT WATER FAULTS

During the months May to September inclusive, any week day heating and hot water faults will not be regarded as an emergency call out repair.

These will be attended as emergency daytime the following day.

Contractor discretion must be used if the tenant is vulnerable or disabled.

ARE YOU INTERESTED IN WHAT HAPPENS WITHIN BLAIRTUMMOCK? CAN YOU SPARE A COUPLE OF HOURS EVERY MONTH?

If the answer is yes, why not think about joining the Association's Management Committee. Members of the Management Committee lead the organisation and as a group have a collective responsibility for making the major decisions. Being a member

of the Committee is an extremely important role. Training and support will be provided.

Please contact the office for further information or email jacqui.orourke@blairtummock.org.uk to arrange a chat.



Contacting Us...

Blairtummock Housing Association
45 Boyndie Street, Glasgow, G34 9JL

Telephone: 0141 773 0202
Email: enquiries@blairtummock.org.uk
Web: www.blairtummock.org.uk
Twitter: @BlairtummockHA

The Association are in the process of creating a new website and are attempting to provide as much information as possible. We would welcome any comments which you have both positive and negative and would also be happy to include any information that you think would be useful.

Why don't you log on and have a look!

OFFICE OPENING HOURS

Monday to Wednesday 9am - 5pm
Thursday 1pm - 5pm
Friday 9am - 3.30pm

PUBLIC HOLIDAYS – JULY 2018 - SEPT 2018

- Friday 13th July & Monday 16th July 2018
- Friday 21st September & Monday 24th September 2018

In the event of an emergency ONLY please call 0141 445 5872

E-MAIL

Would you like to receive future copies of Blairtummock News to your email address rather than by post? If so, please forward your name and address to enquiries@blairtummock.org.uk and we will arrange this.

OUT OF HOURS NUMBER – EMERGENCIES ONLY

In the event of an emergency only, please contact 0141 445 5872.

Comments Form

If you have any comments to make about Blairtummock Housing Association or any of the services provided by the Association please complete this form, cut it out and return it to the Association.

Name: _____

Address: _____

Comments:

Blairtummock Housing Association is an organisation committed to Equal Opportunities. If you require this newsletter in a different format, please contact the office on 0141 773 0202 where our staff will be happy to assist.

OPENING TIMES:
Mon - Wed 9am - 5pm
Thursday 1pm - 5pm
Friday 9am - 3.30pm

