



blairtummock housing association

# NEWSLETTER

at the heart of our community

Winter 2025



## Celebrate Christmas with Blairtummock Housing!

Mark your calendars for Monday 8th December 2025, 2pm – 6pm  
at the Community Hall – it's time to get into the Christmas spirit  
with your neighbours and friends!

Here's what's waiting for you:

**BINGO**  
with  
fabulous  
prizes

**Children's  
Christmas  
crafts**

Guided tour of  
our BHA offices,  
celebrating 20  
years of opening  
the building

**Festive  
nibbles, tea,  
and coffee  
to keep you  
cosy**

**Don't miss out on the  
fun— join us for an  
afternoon of laughter,  
prizes, and festive cheer!**

Keep an eye on our website  
and social media for more  
details and updates. For any  
questions, call us on  
0141 773 0202.

### And that's not all!

Everyone who attends will be entered into a prize draw to win a room of your choice decorated by Bell Group, who have kindly donated this amazing gift.





# Merry Christmas

## Season's Greetings from All of Us at Blairtummock Housing Association!

We know that Christmas can feel challenging for many, especially with the ongoing cost of living pressures. Please remember—you're not alone. Our friendly team is here to help and can be reached on **0141 773 0202** or by email at [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk).

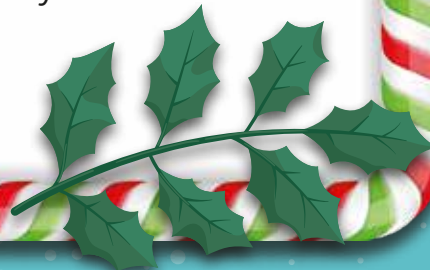
This year, we've introduced our *Here to Help* visits, which have been a great

success! These visits offer practical money advice and support to make life a little easier. We'll continue working with partners to secure funding and provide assistance throughout 2026. You'll find more details on available support inside this newsletter.

From all of us—**Merry Christmas and a Happy New Year!** May your festive season be filled with warmth, joy, and special moments with family and friends.

*Catriona Jamieson*  
Chairperson

*John King*  
Director



## FESTIVE OPENING HOURS

The office will close at 1.00pm on Wednesday 24<sup>th</sup> December 2025 and re-open at 9am on Tuesday 6<sup>th</sup> January 2026.

Should you have an emergency repair during this time you should contact our Out of Hours Service on **0333 202 0708**. Please note that this service is for Blairtummock tenants only and should only be used for EMERGENCY repairs.

District heating residents who have no heating or hot water should call AMP Energy on **0800 086 2150**.





# HOME SAFETY... OUR'S & TENANT'S RESPONSIBILITIES



We would like to remind all tenants of the importance of allowing access for annual gas servicing and Electrical Installation Condition Reports (EICRs)

Gas servicing and EICRs are legal requirements and essential for ensuring the safety of your home. Missed appointments or failure to provide access can result in:

- Unsafe gas/electrical appliances going undetected
- Increased risk of carbon monoxide exposure

- Breach of your tenancy agreement
- Potential costs for forced access

We understand that life can be busy, but it's vital that you keep your appointment or contact us in advance to reschedule if needed. Our contractors will always provide notice and work with you to find a suitable time.

Your safety is our priority — please help us keep your home safe and compliant.

If you have any questions or need to rearrange an appointment, contact us as soon as possible.

## Investing in Your Homes – Updates on Improvement Works

At Blairtummock Housing Association, we're committed to maintaining and improving your homes. Here's what's happening as part of our ongoing investment programme:

### Cyclical External Paintwork

The Bell Group is completing the final phase of our 2025/26 external paintwork programme at Duntarvie Gardens. Work is progressing well and will finish on schedule, helping keep your homes looking fresh and well-maintained.

### Window Replacement Programme

We're planning **107 window replacements** across Duntarvie Place, Errogie Street, and ex-GHA flats on Duntarvie Rd. This is a major investment project and will aim to begin before the end of the financial year.

### Bathroom Replacement Programme

We're delighted to share that the bathroom replacement programme, delivered by Sureserve, is now complete for 25/26. Tenant feedback has been fantastic, with high satisfaction reported on both quality and service—thank you for sharing your views!

### Common Close Windows, Fascias & Soffits

To minimise disruption, these works will align with the main window programme.

### Kitchen Replacement Programme

Area 1 (Aberdalgie Path, Aberdalgie Rd, Boyndie St, Duntarvie Rd) will see **48 new kitchens** installed soon. The tender is live and we aim to have a contractor appointed by the end of the year. We aim to start work as quickly as possible.

### Energy Performance Certificates (EPCs)

We're updating EPCs for **80 properties** this year to ensure compliance and support energy efficiency improvements.

These projects reflect our commitment to providing safe, comfortable, and energy-efficient homes for all tenants. Thank you for your continued cooperation—your feedback helps us deliver the best possible service.



# ANNUAL ASSURANCE STATEMENT

From October 2019 onwards all Registered Social Landlords are required to submit an Annual Assurance Statement to the Scottish Housing Regulator and make a copy available to tenants, a copy is available on our website at [www.blairtummock.org.uk](http://www.blairtummock.org.uk)

This statement is to ensure the Scottish Housing Regulator that Blairtummock Housing Association is complying with all the relevant regulatory and legislative requirements of a Registered Social Landlord.

We must prepare an Annual Assurance Statement confirming:

- that we meet the Standards and Requirements; or
- what we are doing to fix any instances of material non-compliance

BHA is pleased to announce that by carrying out a self-assessment on the Annual Assurance Statement we are compliant with all the standards and that there was no material non-compliance.

If you would like to find out more information about Annual Assurance Statement or our self-assessment process, please contact the office.



# MAINTENANCE

## Out Of Hours Service

Our emergency repairs service operates every day of the year, 24 hours a day and if you have an emergency outside normal office opening hours, call **City Technical Services (UK) Ltd** on **03332 020 708**.

**TENANTS LIVING IN THE DISTRICT HEATING BLOCK WHO HAVE NO HEATING OR HOT WATER MUST CALL AMP ENERGY ON 0800 0862150.**

It is important when contacting the Emergency Repairs Service that you provide as much information as possible. Please note that out of hours repairs are 'make safe' only and will be followed up in normal working hours with a full repair if needed and that this service is available for Association Tenants NOT Factored or Sharing Owners.

The following are examples of emergency repairs that will be considered by the Association:

- Internal Gas leak (beyond the meter).
- No electricity or electrical faults that may endanger occupants of property.

- Lighting fault to internal bathrooms.
- No water supply.
- Water burst or flooding (not drips).
- House or flat entrance door insecure.
- Loss of heating during the months of October to April inclusive where no other form of heating is available.
- Blockage or no flushing of the only toilet (recurring repairs may be rechargeable).
- Smashed glazing (entrance doors or windows). Where only a single pane of a double glazed unit is smashed, it may be treated as an urgent repair.

Please note: If you provide misleading or false information that makes us believe your repair is an emergency when it is not, we will charge you for the call-out.





# Reporting Damp & Mould

At Blairtummock Housing Association, we take damp and mould seriously. We want all tenants to have warm, safe, and healthy homes.

If you see any signs of damp or mould, please report it to us right away. This helps us find and fix the cause quickly. Damp and mould can be caused by things like condensation, leaks, or rising damp. The most common cause is condensation, which happens when moisture in the air settles on cold surfaces like windows and walls.

Everyday activities like cooking, bathing, and drying clothes indoors can increase moisture. Poor heating and ventilation make

it worse. Mould often appears in places with little airflow, like behind furniture or inside cupboards.

Tenants can help by:

- Covering pans when cooking
- Drying clothes outside when possible
- Using extractor fans
- Keeping trickle vents open and windows slightly open when safe
- Heating your home properly
- Wiping away condensation

Please follow the advice we provide to help manage damp and mould in your home and get in touch with us if you have any concerns.



## Going Away for Christmas?

At this time of year, we can experience all sorts of weather from sunshine to frost with rain and snow thrown in to keep us on our toes. If you're going away for Christmas or New Year, then set your central heating room stat to low and keep your heating on constant.

If you do not have a room stat set your timer to "On" and turn the thermostat on the boiler to low. This will keep the heating pipes warm and prevent the house from freezing. If possible, leave a key with a friend, neighbour or relative so they can check your home. Check that you have enough credit in your meters to cover fuel cost when you are away.





# RENT FIRST

## Keep Your Home Secure This Christmas

**We know Christmas is exciting but can also be costly. Please remember that rent is a priority payment—missing it could put your home at risk.**

If you're struggling, we're here to help. Please contact your Housing Officer, Amanda, at our office who will be able to talk you through options to make sure you don't fall behind with payments. Amanda can also book you an appointment with our **Income Advice Service** which offers confidential support with

budgeting, benefits, and money management every **Tuesday, Wednesday, and Thursday.**

Call **0141 773 0202** to book a friendly chat with Amanda, Stuart or Nick.

### Payment Options:

- **Direct Debit** – Weekly, fortnightly, four-weekly, or monthly.
- **Allpay Card** – At PayPoint outlets or Post Offices.
- **Phone** – Call us on 0141 773 0202 (office closes Wed 24

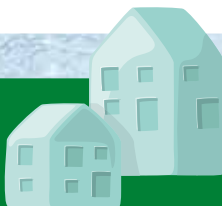
Dec, reopens Tue 6 Jan).  
Out of hours: Allpay on 08445 578 321.

- **Online/App/Text** – Visit <http://www.allpayments.net> or download the Allpay App.

Need a payment card? Call us and we'll send one before the holidays.

Our advisers have helped residents gain over **£760,000 this year**—let us help you too. Don't wait, call **0141 773 0202** today.

## HOW TO PAY



### We offer a variety of methods for you to pay your rent:

#### Direct Debit

- Weekly, fortnightly, four-weekly and monthly payments can be set up, please contact our office to set this up, you will need to provide your bank sort code and account number.

#### Allpay Card

- Any outlet or Post Office displaying the Paypoint symbol. Please keep receipt and allow 3 working days for the payment to reach your rent account.

#### Phone using Debit Card

- You can call our office on 773 0202 to make a payment with your debit card or credit card.

- Outwith our office hours you can call Allpay on 08445 578 321, you will need the 19 digit number from your Allpay card to complete the transaction. Allpay lines are open 24 hours per day, 7 days per week

#### Online

Web address [www.allpayments.net](http://www.allpayments.net)

#### Allpay App

Download the Allpay App and pay anytime 24 hours a day 7 days a week using your debit or credit card.

#### Text Message

Register to pay by debit or credit card via text at [www.allpayments.net/textpay](http://www.allpayments.net/textpay)



# Contacting Glasgow City Council

If you require to contact Glasgow City Council for Housing Benefit or Council Tax queries and do not have access to digital services, you can use the following:

Phone line – 0141 276 1118

- Number has 3 options:  
Option 1: Make a payment  
Option 2: Council Tax  
Option 3: Benefits

Availability

- Mon/Tue/Fri 9am-12noon
- Wed 1pm-4pm



Glasgow Life offers a service for those citizens who require face to face assistance with navigating online services on the Council website, completion of forms, signing up for customer self-service, setting up direct debits for council tax and reporting a change of address. This service is based in the Universal Credit Hubs within libraries throughout the city and appointments can be made by calling free phone number **0808 169 9901**.



## Coping with Depression at Christmas

Christmas can be a difficult period for some with added pressures to be in good spirits or celebratory. For the recently bereaved it can be a time of sadness and loneliness. Financial pressures can also make the season a very stressful time of year.

If you, or someone you care about, is struggling emotionally and could benefit from speaking about it, below are some specialist organisations:

**Breathing Space** – provide a safe and supportive space by listening, offering advice and providing information. Call on 0800 83 85 87, or chat online.

**Samaritans** – whatever you're going through you can call on 116 123 anytime, or chat online–

you do not have to be suicidal to make initial contact.

**Lifeline** – offers face to face counselling for people facing day to day challenges and struggling to cope. They can be contacted on 0141 552 4434 or online.

**Scottish Action for Mental Health (SAMH)** have launched a drop in service for people experiencing issues with their own mental health. It is based in the City Centre at 51 Wilson Street, G1 1UZ and is open 7 days a week from 10am to 5pm Monday to Friday and 10pm – 4pm on Saturday and Sunday. If you would like to chat ahead of paying a visit, you can contact them on **0141 530 1000**.



# DOMESTIC ABUSE

Domestic violence and abuse can happen in any relationship regardless of age, ethnicity or socio-economic levels. While women are more commonly victimised, men are also abused. Abusive behaviour is never acceptable, and everyone deserves to feel valued, respected, and safe.

If you are experiencing domestic abuse, you can get confidential advice and assistance by contacting:

**For women**

[www.scottishwomensaid.org.uk](http://www.scottishwomensaid.org.uk)

Telephone: 0800 027 1234

**For men**

[contact@amis.org.uk](mailto:contact@amis.org.uk)

Telephone: 03300 949 395

**For the LGBTQ+ community – both**

**services above are inclusive**

[helpline@lgbthealth.org.uk](mailto:helpline@lgbthealth.org.uk)

Telephone: 0800 464 7000



If you become homeless or are threatened with homelessness because of domestic abuse, you can get independent advice from:

- Shelter Scotland on **0808 800 4444** (24 hours)

Glasgow City Council's Homeless Casework team on **0141 287 0555** during office hours or on **0800 838 502** after 4.45pm on weeknights or 3.55pm on Friday or at weekends.

## Autumn to Winter Tasks

As the leaves continue to fall from the trees, we remind tenants that it is their responsibility to lift any fallen leaves that land in their own gardens and paths.

In common areas, where BHA are responsible for the upkeep, our Estate Contractors undertake substantial environmental work throughout the winter months, but they do not have the resources to clear the leaves for all our properties.

### UPDATED MOBILE TELEPHONE NUMBERS

The Association contact tenants via text message, this is mainly to pass on information and to offer assistance to tenants when unexpected funding becomes available.

If we do not have your up-to-date mobile number, please provide this as soon as possible, we do not wish you to miss out.



# BIN ARRANGEMENTS FOR THE SEASON



**Festive Waste & Uplift Guide: Keep It Clean This Christmas!**

## Bulk Uplift

Our Estate Contractors will continue to carry out bulk uplift services for tenement blocks. Collections from these properties will take place up to 18<sup>th</sup> of December 2025 and will resume following the festive break on 8<sup>th</sup> of January 2026. If you are unsure where to place bulk items for collection, please contact us for guidance.

Glasgow City Council offers a bulk uplift service by appointment for tenants living in properties with front and back doors. Requests can be made online at [www.glasgow.gov.uk/bulkywaste](http://www.glasgow.gov.uk/bulkywaste). For residents without internet access, bookings can be arranged by calling the Cleansing Department on 0141 287 9700, available Tuesdays and Wednesdays between 9am and 3pm. Please note that this is a chargeable service.

Alternatively, you may arrange for a private contractor to remove bulk items. Please note that this is a chargeable service.

Please be aware that any bulk items left at the kerbside by tenants will be treated as fly-tipping by Glasgow City Council. To avoid potential fines, do not place bulk waste on pavements—use the appropriate disposal methods instead. If you observe any instances of fly-tipping, please report them using the Glasgow City Council mobile app. Your assistance helps keep our communities clean and safe.

If your items are in good condition, not left outside, and meet safety standards please consider donating them. If you are interested, visit the Zero Waste website <https://wasteless.zerowastescotland.org.uk/>. Alternatively, residents can take items to Glasgow City Council Household Waste Recycling Centres (HWRC) for free disposal. For site locations and further details, please visit [www.glasgow.gov.uk](http://www.glasgow.gov.uk). Be sure to check local opening times, especially during the festive season.

## Bins

**There have been no updates indicating any changes to household bin collection services over the festive period. Tenants with access to large backcourt bins can expect collections to proceed as scheduled, with no disruption to uplift times.**

Tenants in tenement buildings are advised to continue using the allocated bin stores as normal. Residents of homes with front and back doors should consult their waste collection

calendar, which was issued by Glasgow City Council or can be found on the Council's website. For any enquiries or issues related to the service, please reach out to Glasgow City Council directly.

Please be mindful when disposing of waste—recycle wrapping paper and cardboard boxes where you can to help keep space available in household bins. Consider donating old toys or unwanted gifts to charity, giving them a second life and helping reduce landfill waste.

# A Christmas Carol

20th December 2025 at Platform

The Association have secured tickets for 2 performances of A Christmas Carol at Platform, Westerhouse Road, Easterhouse for Christmas 2024.

The performances are on Saturday 20<sup>th</sup> December 2025 afternoon and evening performances.

We are looking to allocate the tickets to households in the area. If you would like complimentary tickets, please contact the office on **0141 773 0202**, by email **enquiries@**

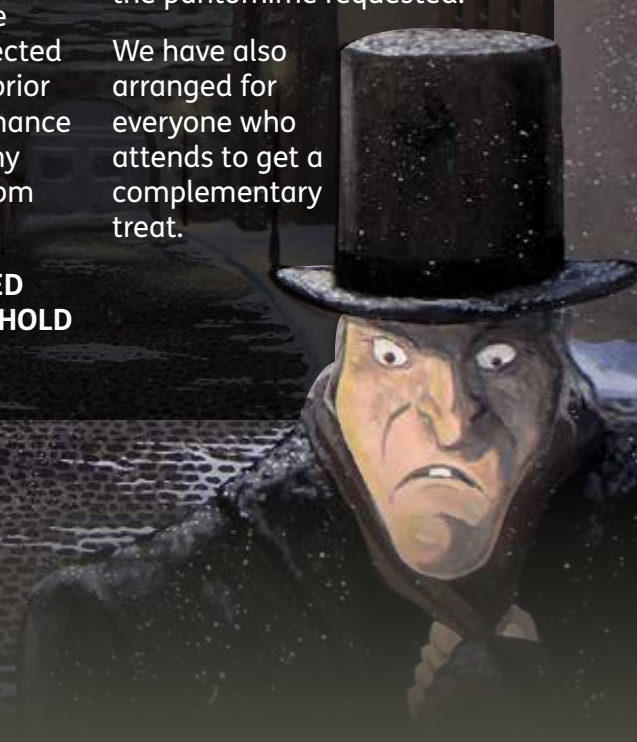
**blairtummock.org.uk** or pop in and speak to our receptionist who will be happy to deal with your request. Tickets allocated on a first come first served basis.

If you request pantomime tickets they **MUST** be collected by 2pm on the Thursday prior to the date of the performance (18<sup>th</sup> December 2025). Any tickets not collected by 2pm will be re-allocated.

Tickets are for **REGISTERED MEMBERS** of your **HOUSEHOLD ONLY** – but if you wish to

request for additional tickets, this will only be considered if we have any spare tickets. Please be aware we will not be able to distribute these until Thursday prior to the date of the pantomime requested.

We have also arranged for everyone who attends to get a complementary treat.



## Community Chest

The community chest has supported many applications from tenants and customers of the Association so far this year. We are seeking more applications and if you have an idea that fits with one of our priorities (below) we'd like to hear from you.

- Education
- Health and Fitness
- Facing Severe Financial Difficulties
- Supporting People with Disabilities and Additional Needs

The Community Chest is supported by the Association and its subsidiary Blairtummock and Rogerfield Opportunities.

Requests are being considered and if you wish to make an application you can access the application form at **<https://forms.office.com/r/qtwsEve3MN>**

or use the QR code to access it.



## Glasgow Helps

Are you looking for things to do in Glasgow? Or are you looking for a particular service but not quite sure where to turn? Glasgow Helps has launched a new website where residents of Glasgow can look for all kinds of services close to them by simply inputting your postcode. The site will help you find arts and cultural activities, employment skills and learning opportunities, sport and fitness activities and a whole lot more. The website address is **[glasgowhelps.org](https://glasgowhelps.org)** or you can contact **0141 276 1185** to speak to someone who can help signpost you to the services you require.



# Fresh Starts with New Carpets for Our Tenants

**This financial year, Blairtummock Housing Association has been rolling out a carpet installation project for our new tenants – and the work is still ongoing.**

Moving into a new home is a big step, and we know how important it is for tenants to feel comfortable and settled from day one. By providing carpets in living areas and bedrooms, and lino in kitchens and bathrooms, we're helping to create a warm, welcoming environment where families and individuals can begin making their house a home.

We've already received great feedback from tenants, who have told us how much this project has helped them get off to the best possible start in their new homes.

One tenant told us:

***"Having carpets and flooring in place made such a difference — it feels like home already."***

This initiative is part of our wider commitment to supporting tenants not just with housing, but with homes that are affordable, secure, and comfortable.

We'd like to thank everyone involved in delivering this project — from staff to contractors — and, of course, our tenants for sharing their positive experiences with us.

At Blairtummock Housing Association, we'll continue to invest in projects that make a real difference to people's lives.

We'll be continuing this project over the coming months and can't wait to share more updates.



## Introducing CX Feedback – Your Voice Matters!

**We're excited to launch CX Feedback as a new way to stay connected with you and make sure your views shape our services. This tool allows us to gather quick, meaningful feedback so we can improve your experience as a tenant.**

Why is this great for you?

- Share your thoughts easily and quickly.
- Help us make decisions that reflect what matters most to you.

- Stay informed and involved in shaping your community.

To make sure you don't miss out, please **check that your mobile number and email address are up to date with BHA**. This ensures you receive invitations and updates straight to your phone or inbox.

Your opinion counts—let's make it heard! Call **0141 773 0202** if you need to update your details.

# Blairtummock HA Good Neighbour Awards 2025 – Winners Announced!

We're thrilled to celebrate this year's amazing neighbours who go above and beyond for their community!



**Winners:** Hugh & Anna Barclay, Sandra Sheerin



Each received a gift in recognition of their kindness and community spirit.

Catriona Jamieson, Chairperson, shared how heartwarming it was to read the nominations and hear about the support neighbours offer one



**Runners-Up:** Amanda Giffen, David Kyle, Donna Lang, Mary Sullivan, Margaret Barclay

another. Choosing winners was no easy task for the Committee!

Thank you to everyone who makes Blairtummock a better place to live & to those who took the time to submit a nomination.

## Garden Competition Winners

**A massive congratulations to Mr and Mrs Stone for winning the prize in our 'Best Overall Garden' category!**

We also want to congratulate Miss Olivia Tood for winning 'Best Main Door Garden'

Lastly, we would like to highlight Mrs Carol Mitchell's garden and her success on winning 'Best Tenement Garden'

Each winner showed incredible dedication and their stunning gardening skills caught our judge's eye! Well done.

Thank you to everyone who participated and shared their photos with us. You make our community a brighter and more vibrant place! Keep growing, and we hope to see even more entries next year!





# Here to Help – Bringing Support Right to Your Door



As part of our ongoing commitment to supporting our tenants, Blairtummock Housing Association launched our Here to Help home visits in September. Over the past weeks, we've been meeting tenants in their homes for a friendly catch-up and the feedback has been positive.

These visits give us a chance to:

- Check in on how you're getting on in your home
- Pick up any repairs or maintenance concerns
- Offer fuel vouchers, the Rainbow Fund and help with Community Chest applications
- Provide information on local support,
- Listen to your ideas, feedback or worries
- Make sure your contact details are up to date for safety purposes

One tenant recently told us- "It was lovely to have someone take the time to sit down, listen and point me in the right direction for support. I really appreciated the help."

Each visit lasts around 40 minutes and is completely informal and it's just a chance for us to connect face-to-face and make sure you're getting the support you need.

## Would You Like a Visit?

If you'd like to book a Here to Help visit, or rearrange your appointment, please get in touch with Fiona Kirk, Housing Assistant. You're welcome to have a family member, friend or support worker with you during the visit if that helps you feel more comfortable.

- Call us: **0141 773 0202**
- Email: [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk)



## Tis the season to decorate!



We are excited to announce our Christmas decoration competition, and we want to see how you are bringing the festive magic to your home this year.

There will be two categories,

- A winner for the most eye-catching external decorations, such as dazzling lights or window displays.
- And a winner for the most festive Christmas tree, whether that is a real traditional Christmas tree or a vibrant artificial one. All entries welcome!

This is a chance to light up our neighbourhood and bring joy to the community.

## How to get involved:

Our team will be touring the area in the coming weeks to take photos of the most festive decorations. Additionally, please send in photos of your Christmas tree! An independent judge will select the winners and will be announced the week of Christmas.

### Prizes

- "The most eye-catching external Christmas decorations" - £30 voucher
- "The most festive Christmas tree" - £30 voucher







# WINTER TIPS

As all of us are aware, the winter cold spell is with us once again and there are many ways that cold weather can be prevented from causing damage to your home or your belongings.

## Keep Your Home Warm

To avoid burst pipes and damage to your home this winter try to keep your home reasonably warm day and night. If possible, top up your gas and electric meters with enough credit to last you over the holidays.

### Be Prepared

1. Ensure you know where your stop valve is located.
2. Make sure you keep your emergency contacts list handy.

### If You Get a Burst Pipe

1. Turn off water at the 'stop valve'
2. In cases of flooding from above 'switch off electricity at the mains switch'.
3. Open all taps to sinks and bath
4. Notify the Association at your earliest opportunity
5. Warn neighbours who may potentially suffer damage
6. Soak up as much water as possible

## Dos and Don'ts

- ✓ **DO** take care with festive candles around highly flammable decorations. Ensure they are put out properly and not left
- ✗ **DON'T** overload power sockets with Christmas lights and check they are in good working order before they are put up.
- ✓ **DO** make sure you know where your stop valve is and that you can turn it easily, just in case of frozen pipes in a cold snap.
- ✗ **DON'T** forget, look out for elderly neighbours, keep warm, keep well and keep safe this winter.

## Gas Servicing

The Association would like to thank everyone for their continued cooperation with providing access for the legally required gas safety checks to be carried out, ensuring the safety of all households. Although, our contractor has advised, they have seen an increase in the amount of first no accesses recently. Please contact us if the appointment provided is unsuitable and we will rearrange.

We would also remind tenants who have gas cookers that they are required to ensure the cooker is secured using a stability chain or bracket.

## USEFUL EMERGENCY CONTACT NUMBERS

### Gas

If you think you can smell gas.  
Transco - 0800 111 999

.....  
**Stair & Backcourt Lighting**  
City Building 0800 595 595

### Scottish Power

Power cuts throughout local area. 0330 101 0222

### Scottish Water

Street flooding.  
Customer Helpline:  
0800 0778 778

## Repairs

Can you please ensure that any pets e.g. dogs are kept in another room while any work, including gas servicing, is being undertaken and ensure all work areas are kept clear for the operative to work safely.





# Find the hidden objects and colour in the picture



pencil \* key \* paper plane \* letter A \* mitten

# COMMENTS FORM

If you have any comments to make about Blairtummock Housing Association or any of the services provided by the Association please complete this form:

Name:

Address:

Comments:

Feedback Form



## Contacting Us...

**Blairtummock Housing Association**  
45 Boyndie Street, Glasgow, G34 9JL

**Telephone:** 0141 773 0202  
**Email:** [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk)  
**Web:** [www.blairtummock.org.uk](http://www.blairtummock.org.uk)  
**X:** @BlairtummockHA  
**Follow us on Facebook**

### E-MAIL

Would you like to receive future copies of Blairtummock News to your email address rather than by post? If so, please forward your name and address to [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk) and we will arrange this.

## OFFICE OPENING HOURS

Monday to Thursday 9am – 12.30pm & 1.30pm – 5pm, Friday: Office Closed – Staff available via telephone 0141 773 0202 or email [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk) 9am – 3.30pm

## OUT OF HOURS NUMBER – EMERGENCIES ONLY

In the event of an EMERGENCY only, please contact our Out of Hours Contractor City Technical on 0333 202 0708. PLEASE NOTE – this service is for Tenants ONLY. Not for Factored or Sharing Owners.

**Blairtummock Housing Association is an organisation committed to Equal Opportunities. If you require this newsletter in a different format, please contact the office on 0141 773 0202 where our staff will be happy to assist.**

Blairtummock Housing Association is a Registered Society under the Co-operative and Community Benefit Societies Act 2014 Reg No. 2354R(S) • Scottish Housing Regulator Reg No. HCB 216  
Scottish Charity No. SC036997 • Property Factor Registered Number PF000276 • VAT Number 259 1058 95

